



The Thinking's Built In

April 21, 2008

Mike Valerio  
Hoem & Associates  
951 Linden Avenue  
South San Francisco, CA 94080

**RE: BCCI Project # 2007-268  
Salesforce Executive Suites  
One Market  
San Francisco, CA 94105**

Mike,

As you are aware, the Salesforce Executive Suites have been completed. BCCI conducted the Architectural Walk through on April 9<sup>th</sup> with Pollack Architecture. A Zero Punch List was achieved on this project. This achievement is especially gratifying as this project was high end, high profile, and located in a historic building. In addition, despite the many owner generated changes the project was completed before the original completion date. The support and quality of work we received from your company was invaluable in achieving this.

Your Foreman, Steve Aragon, was instrumental in reaching this lofty goal. Please extend our gratitude for his commitment to quality and communication.

As with all BCCI projects, our goal is to achieve a Zero Punch List when the Architect walks the project. This was a wonderful opportunity to showcase teamwork and the Quality Control system. We appreciate your cooperation and commitment to quality.

Thank you,

A handwritten signature in black ink, appearing to read 'Michael Fraley', is written over a light blue circular stamp. The signature is fluid and cursive.

Michael Fraley, LEED® AP  
Vice President Field Operations  
Cell: 415.850.1427

BCCI Construction Company  
[www.bcciconst.com](http://www.bcciconst.com)

Cc: Mike Scribner, CEO BCCI Construction Company  
Chuck Frye, Superintendent BCCI Construction Company



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Mike Valerio  
Hoem & Associates  
951 Linden Avenue  
South San Francisco, CA 94080

**RE: BCCI Project # 2007-147  
BlueShield  
50 Beale Street  
San Francisco, CA 94105**

Mike,

As you are aware, the BlueShield Phase 4 Offices have been completed. BCCI conducted the Architectural Walk through on April 17<sup>th</sup> with HOK. A Zero Punch List was achieved on this project. This achievement is especially gratifying as this phase included over seventy thousand square feet with many high end finishes. The support and quality of work we received from your company was invaluable in achieving this.

Your foremen, Art and Scott, and your superintendent, Larry, were instrumental in reaching this lofty goal. Please extend our gratitude for their commitment to quality and communication.

As with all BCCI projects, our goal is to achieve a Zero Punch List when the Architect walks the project. This was a wonderful opportunity to showcase teamwork and the Quality Control system. We appreciate your cooperation and commitment to quality.

Thank you,

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Michael Fraley, LEED® AP  
Vice President Field Operations  
Cell: 415.850.1427

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Cc: Mike Scribner



The Thinking's Built In

April 1, 2009

Mike Valerio  
**Hoem & Associates**  
951 Linden Avenue  
South San Francisco, CA 94019

**RE: Charles Schwab 16<sup>th</sup> Floor 2008-229**  
211 Main Street  
San Francisco, CA 94105

Dear Mr. Valerio,

As you are aware, the Charles Schwab 16<sup>th</sup> Floor project has been completed. BCCI conducted the Architect Walk through on March 4th with Gensler. A Zero punch was achieved on this project. The support and quality of work we received from your company was invaluable in achieving this.

Your Foreman, Tim Vella, and your Installer, Dale Jepson, were instrumental in reaching this lofty goal. Please extend our gratitude for their commitment to quality and communication.

With all BCCI projects, our goal is to achieve a Zero Punch List when the Architect walks the project. This was a wonderful opportunity to showcase teamwork and the Quality Control system. We appreciate your cooperation and commitment to quality.

Thank you,

**BCCI**

A handwritten signature in black ink, appearing to read 'Michael Fraley', is written over a large, light-colored checkmark.

Michael Fraley, LEED® AP  
Vice President Field Operations  
Cell: 415.850.1427

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